

October 20-23, 2009
 Loews Don CeSar Hotel
 St. Pete's Beach, Florida



Check in - Tuesday, October 20, 2009 5:00 PM – 7:30 PM

Day 1 - October 21, 2009

Continental Breakfast/Welcome	8:30 AM – 9:00 AM	Focus Group Discussion	1:30 PM – 3:15 PM
Product Update Khameleon Release Schedule	9:00 AM – 10:30 AM	Interfacing with Order Entry Upgrade/Install Utilities	
Break	10:30 AM – 10:45 PM	Break	3:15 PM – 3:30 PM
Customer/External Workbench	10:45 AM – 12:15 PM	Focus Group Training	3:30 PM – 5:00 PM
Lunch	12:15 PM – 1:30 PM	Direct Bill Processing Workbench Resource Scheduling	

Day 2 - October 22, 2009

Continental Breakfast	8:30 AM – 9:00 AM	Focus Group Discussion	1:30 PM – 3:15 PM
Oracle BI Publisher	9:00 AM – 10:30 AM	SalesForce/CRM Capabilities Adobe Flex Development Tool	
Break	10:30 AM – 10:45 PM	Break	3:15 PM – 3:30 PM
XML Order Acknowledgements	10:45 AM – 12:15 PM	Focus Group Training	3:30 PM – 5:00 PM
Lunch	12:15 PM – 1:30 PM	Vouch before Receipt/Deposits Workbench Requisitions	

Day 3 - October 23, 2009

Continental Breakfast	8:30 AM – 9:00 AM
Enhanced Support & Maintenance	9:00 AM – 10:30 AM
Break	10:30 AM – 10:45 PM
Khameleon Trivia Closing Remarks	10:45 AM – 12:15 PM